#### **AMENDMENT TO THE CLAIMS**

This listing of claims will replace all prior versions, and listings, of claims in the application.

- 1. (Currently amended) An apparatus comprising:
- a memory,
- a bus,
- a processor, coupled to the memory by the bus, the processor operatively
- disposed operative to carry out the steps of:
- receiving a definition of a reverse star schema meta-model;
- receiving a definition of at least one customer profile group;
- generating a data warehouse populated with information from a source database in
  - accordance with the reverse star schema meta-model;
- receiving input indicating at least one quantity of interest in the information;
- receiving a definition for a data model;
- dynamically creating at least one generated database with information from the data
  - warehouse based upon the data model, the customer profile group and configured
  - to the quantity of interest; and
- displaying at least a portion of the dynamically generated database.
- 2. (Currently amended) The apparatus of claim 1 wherein the processor is further operatively disposed operative to carry out the steps of:
  - generating a customer profile report and wherein the information comprises business performance measures;
  - creating at least one first dimension table, including:
    - creating a customer profile hierarchy; and
  - creating at least one fact table, including:
    - aggregating business performance measures according to the customer profile hierarchy.
- 3. (Currently amended) The apparatus of claim 1, wherein the information comprises business performance measures, and wherein the processor is further operatively disposed operative to carry out the steps of:
  - generating an operation report;

creating at least one fact table, including:

aggregating the business performance measures; and
filtering the customer profiles.

4. (Currently amended) The apparatus of claim 1, wherein the information comprises customer records, and wherein the processor is further operatively disposed operative to carry out the steps of:

generating a customer behavior report;

creating at least one first dimension table, including:

creating at least one customer profiling dimension based upon the at least one customer profile group received; and

creating at least one fact table, including:

aggregating customer records based on at least one customer profiling dimension.

5. (Currently amended) The apparatus of claim 1, wherein the processor is further operatively disposed operative to carry out the steps of:

creating a list of customers for each customer profile group;
creating at least one intermediary data structure to manage a list of customers; and
creating customer classification components in the meta-model for each customer profile
group.

- 6. (Previously amended) The apparatus of claim 1 wherein the information comprises at least one of telecommunications information, financial information, retail marketing information, insurance information, and health care information.
  - 7. (Cancelled)
  - 8. (Cancelled)
  - 9. (Cancelled)
  - 10. (Cancelled)
  - 11. (Currently amended) An apparatus comprising:

a memory,

a bus,

a processor, coupled to the memory by the bus, the processor operatively

disposed operative to carry out the steps of:

receiving a definition of a reverse star schema meta-model;

receiving a definition of at least one customer profile group;

creating a list of customers for each customer profile group;

creating customer classification components in the meta-model for each customer profile group;

generating a data warehouse populated with information from a source database in accordance with the reverse star schema meta-model;

receiving input indicating at least one quantity of interest in the information; receiving a definition for a data model;

dynamically creating at least one generated database based upon the data model and the quantity of interest, further comprising:

creating at least one first dimension table based upon the data model and the quantity of interest; and

creating at least one fact table based upon the data model, the quantity of interest and the information; and

displaying the dynamically generated database.

12. (Currently amended) The apparatus of claim 11 wherein the processor is further operatively disposed operative to carry out the steps of:

generating a customer profile report and wherein the information comprises business performance measures;

creating at least one first dimension table, including:

creating a customer profile hierarchy; and

creating at least one fact table, including:

aggregating business performance measures according to the customer profile hierarchy.

13. (Currently amended) The apparatus of claim 11, wherein the information comprises business performance measures, and wherein the processor is further operatively disposed operative to

#### carry out the steps of:

generating an operation report;
creating at least one fact table, including:
aggregating the business performance measures; and
filtering the customer profiles.

14. (Currently amended) The apparatus of claim 11, wherein the information comprises customer records, and wherein the processor is further operatively disposed operative to carry out the steps of:

generating a customer behavior report;

creating at least one first dimension table, including:

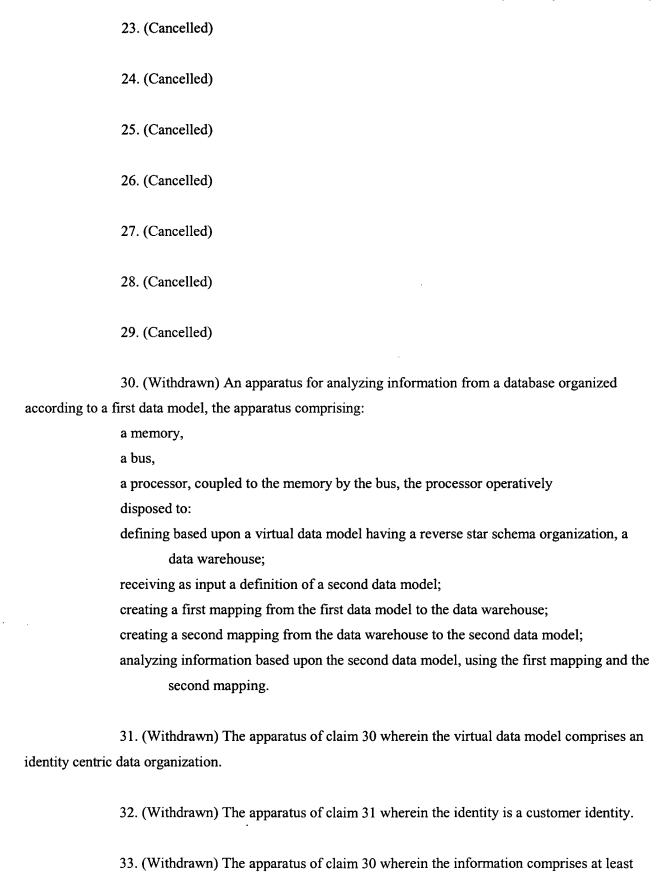
creating at least one customer profiling dimension based upon the at least one customer profile group received; and

creating at least one fact table, including:

aggregating customer records based on at least one customer profiling dimension.

15. (Previously amended) The apparatus of claim 11 wherein the information comprises at least one of telecommunications information, financial information, retail marketing information, insurance information, and health care information.

- 16. (Cancelled)
- 17. (Cancelled)
- 18. (Cancelled)
- 19. (Cancelled)
- 20. (Cancelled)
- 21. (Cancelled)
- 22. (Cancelled)



one of telecommunications information, financial information, retail marketing information, insurance information, and health care information.

- 34. (Cancelled)
- 35. (Cancelled)
- 36. (Cancelled)
- 37. (Cancelled)
- 38. (Cancelled)
- 39. (Cancelled)
- 40. (Currently amended) The apparatus of claim 1, wherein the processor is further operatively disposed operative to carry out the steps of:

receiving a selection of a targeted customer segment of interest as the quantity of interest; generating at least one targeted customer segment table based upon the dynamically generated database; and

providing the targeted customer segment table to external applications.

41. (Currently Amended) The apparatus of claim 1, wherein the dynamically generating a database further comprises:

receiving an input from an on-line application processor (OLAP); transforming the input into a database query based upon the data model; and providing information in response to the database query.

42. (Withdrawn) An apparatus comprising:

means for receiving a first schema database;

means for receiving a virtual data model definition having a reverse star schema organization;

means for determining a second schema from the virtual data model; means for mapping information from the first schema database to a second schema database organized according to the second schema.

- 43. (Withdrawn) The apparatus of claim 42 wherein the first schema comprises a star schema.
- 44. (Withdrawn) The apparatus of claim 42 wherein the virtual data model comprises an identity centric data organization.
  - 45. (Withdrawn) The apparatus of claim 44 wherein the identity is a customer identity.
- 46. (Withdrawn) The apparatus of claim 42 wherein information comprises at least one of telecommunications information, financial information, retail marketing information, insurance information, and health care information.
  - 47. (Currently Amended) A method, comprising:
    receiving a definition of a reverse star schema meta-model;
    receiving a definition of a customer profile group;
    generating a data warehouse populated with information from a source database in
    accordance with the reverse star schema meta-model;
    receiving input indicating a quantity of interest in the information;
    receiving a definition for a data model;
    dynamically creating a database from information in the data warehouse based
    upon the data model, customer profile group and configured to the
    quantity of interest; and
    displaying at least a portion of the dynamically generated database on a computer display.
  - 48. (Previously Presented) The method of claim 47, further comprising: generating a customer profile report and wherein the information comprises business performance measures;

creating at least one first dimension table, including: creating a customer profile hierarchy; and creating at least one fact table, including:

aggregating business performance measures according to the customer profile hierarchy.

49. (Previously Presented) The method of claim 47, wherein the information comprises business performance measures, the method further comprising:

generating an operation report;
creating at least one fact table, including:
aggregating the business performance measures; and
filtering the customer profiles.

50. (Previously Presented) The method of claim 47, wherein the information comprises customer records, the method further comprising:

generating a customer behavior report;

creating at least one first dimension table, including:

creating at least one customer profiling dimension based upon the at least one customer profile group received; and

creating at least one fact table, including:

aggregating customer records based on at least one customer profiling dimension.

- 51. (Previously Presented) The method of claim 47 wherein information comprises at least one of telecommunications information, financial information, retail marketing information, insurance information, and health care information.
  - 52. (Withdrawn) A method comprising:

receiving a first schema database;

receiving a virtual data model definition having a reverse star schema organization; determining a second schema from the virtual data model;

mapping information from the first schema database to a second schema database organized according to the second schema.

- 53. (Withdrawn) The method of claim 52 wherein the first schema comprises a star schema.
  - 54. (Withdrawn) The method of claim 52 wherein the virtual data model comprises an

identity centric data organization.

- 55. (Withdrawn) A method for analyzing information in a database organized according to a first data model, the method comprising:
  - defining based upon a virtual data model having a reverse star schema organization, a data warehouse;

receiving as input a definition of a second data model;

creating a first mapping from the first data model to the data warehouse;

creating a second mapping from the data warehouse to the second data model;

- analyzing information based upon the second data model, the first mapping and the second mapping.
- 56. (Withdrawn) The method of claim 55 wherein the virtual data model comprises an identity centric data organization.
- 57. (Currently Amended) A computer readable medium, eomprising carrying one or more sequences of instructions, which instructions, when executed by one or more processors, cause the one or more processors to carry out the steps of:
- instructions for causing one or more processors to receive receiving a definition of a reverse star schema meta-model;
- instructions for causing one or more processors to receive receiving a definition of a customer profile group;
- instructions for causing one or more processors to generate generating a data warehouse populated with information from a source database in accordance with the reverse star schema meta-model;
- instructions for causing one or more processors to receive receiving input indicating a quantity of interest in the information;
- instructions for causing one or more processors to receive receiving a definition for a data model;
- instructions for causing one or more processors to dynamically create creating a database from information in the data warehouse based upon the data model, customer profile group and configured to the quantity of interest; and

- instructions for causing one or more processors to display displaying at least a portion of the dynamically generated database.
- 58. (Currently Amended) The computer readable medium of claim 57, further comprising instructions for carrying out the steps of:
  - instructions for causing one or more processors to generate generating a customer profile report and wherein the information comprises business performance measures; instructions for causing one or more processors to create creating at least one first dimension table, including:
    - instructions for causing one or more processors to create creating a customer profile hierarchy; and
  - instructions for causing one or more processors to create creating at least one fact table, including:
    - instructions for causing one or more processors to aggregate aggregating business performance measures according to the customer profile hierarchy.
- 59. (Currently Amended) The computer readable medium of claim 57, wherein the information comprises business performance measures, the computer readable medium further comprising instructions for carrying out the steps of:
  - instructions for causing one or more processors to generate generating an operation report;
  - instructions for causing one or more processors to create creating at least one fact table, including:
    - instructions for causing one or more processors to aggregate aggregating the business performance measures; and
    - instructions for causing one or more processors to filter filtering the customer profiles.
- 60. (Currently Amended) The computer readable medium of claim 57, wherein the information comprises customer records, the computer readable medium further comprising <u>instructions</u> for carrying out the steps of:
  - instructions for causing one or more processors to generating a customer behavior report; instructions for causing one or more processors to creating at least one first dimension table, including:

- instructions for causing one or more processors to creating at least one customer profiling dimension based upon the at least one customer profile group received; and
- instructions for causing one or more processors to creating at least one fact table, including:
  - instructions for causing one or more processors to aggregating customer records based on at least one customer profiling dimension.
- 61. (Previously presented) The computer readable medium of claim 57 wherein information comprises at least one of telecommunications information, financial information, retail marketing information, insurance information, and health care information.
  - 62. (Withdrawn) A computer readable medium, comprising:

instructions for causing one or more processors to receive a first schema database; instructions for causing one or more processors to receive a virtual data model definition having a reverse star schema organization;

instructions for causing one or more processors to determine a second schema from the virtual data model;

- instructions for causing one or more processors to map information from the first schema database to a second schema database organized according to the second schema.
- 63. (Withdrawn) The method of claim 62 wherein the first schema database comprises a star schema.
- 64. (Withdrawn) The computer readable medium of claim 62 wherein the virtual data model comprises an identity centric data organization.
  - 65. (Withdrawn) A computer readable medium, comprising:
  - instructions for causing one or more processors to receive a database organized according to a first data model;
  - instructions for causing one or more processors to define based upon a virtual data model having a reverse star schema organization, a data warehouse;
  - instructions for causing one or more processors to receive as input a definition of a second data model;

- instructions for causing one or more processors to create a first mapping from the first data model to the data warehouse;
- instructions for causing one or more processors to create a second mapping from the data warehouse to the second data model; and
- instructions for causing one or more processors to analyze information based upon the second data model, the first mapping and the second mapping.
- 66. (Withdrawn) The computer readable medium of claim 65 wherein the virtual data model comprises an identity centric data organization.